



VISITATION GUIDELINES & POLICY

Effective May 7, 2021

Our first priority at Madison Hospital is to *be safe, be caring and be kind*. With that in mind we have updated our visitation guidelines for family members and support persons. Thank you for your cooperation as we work to keep your patient, your family members and our staff safe.

To enter our facilities you must:

- Be 16 years of age or older with a valid ID.
- Check in and out at facility entrances.
- Be screened upon entry for symptoms of illness. Anyone exhibiting symptoms cannot enter.
- Wear a mask/face covering, observe social distancing and sanitize hands frequently.

To keep you informed

- Upon admission, a point of contact and communication plan will be set with a family member or support person age 16 and over. If the patient is unable to communicate directly with the family member by phone, daily updates will be provided by staff if desired.
- The patient will provide a password for identification so that communication can take place between the hospital staff and family members.
- Virtual visitation is available.

Non COVID-19 patients Two (2) visitors are allowed to visit, and may switch out. However only 2 people at a time may be in the room.

COVID-19 positive patients (including patients who are under investigation for COVID-19), visitation is restricted to end-of-life care or special circumstances. If supporting a COVID-19 patient, compliance with personal protective equipment is required. Special circumstances may include patients with disabilities or where having a family member present would benefit the patient's clinical care.

Emergency Department

- One person is allowed per patient, two for pediatric patients. No other visitors allowed in waiting room. If patient is admitted the visitor must check in at the visitor desk in the main lobby.

Procedural Areas (Imaging, Surgery, etc.)

- One support person will be allowed to accompany the patient to the pre-op area, and can remain in the waiting area during the procedure.

Adults

- Two (2) persons are allowed during end-of-life care.
- It is important to stay in the room except for basic personal needs (ex: food/restroom).
- Please leave personal items in vehicle. No suitcases or bags allowed.
- Room size limits the use of additional chairs.
- Any approved family member that leaves the facility at 9pm will not be allowed re-entry until 5:00 a.m. the next day.

Pediatric Patients

- Pediatric patients having surgery may have (2) parents/caregivers at a time at the bedside.

Mother-Baby, Labor & Delivery

- Two (2) support persons are allowed per patient.
- Minor siblings may visit the Mother-Baby unit for limited visitation. No minor siblings are allowed overnight.

At all times these visitation guidelines may be altered based on the Clinical Coordinators decision regarding patient care and hospital operations.